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Welcome to buying online from www.diannelongley.com.au

All prices for artworks in the 'Buy Online' section of the website are quoted in Australian dollars and include the Australian Goods and Services Tax or GST of 10%. Orders to be delivered outside Australia are exempt from GST.

Go to the [Universal Currency Converter](#) website to see what the price in Australian dollars converts to in your currency. Your purchase will be made in Australian dollars.

There is one postage fee for works to be sent within Australia or to overseas destinations. Within Australia works will be sent via Australia Post, and registered. Outside Australia work will be sent by International Registered Airmail.

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- Click on '**Wagner print details pdf**' (for example) and read the image description of the work you are interested in purchasing.
- If you want to proceed with a purchase, click on the '**Buy Now**' button corresponding to your selection. This button will link you to PayPal

where you can pay for your purchase using your credit card or your PayPal account.

- You can select more than one work and PayPal will track your purchases. You can edit your choices in PayPal before finalising the purchase.
- Once you have paid using PayPal, an email notification will be sent to dianne@diannelongley.com.au. You will also receive email notification confirming the transaction for your records.
- Delivery of works to the address on the PayPal email will vary, depending on national or international addresses. Allow 21 days for delivery in Australia, longer for international destinations. You will receive an email the day your order is posted.
- Most works will be packaged between heavy cardboard and sent flat. Work will be sent via Australia Post.

Damaged Works

If you receive a damaged artwork, please advise me via email within 7 days of receiving the work, and attach a digital picture of the damage. I will endeavour to re-deliver the artwork in question in the shortest possible time and replacement items will be sent at my expense.

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The customer will notify me directly after receiving the goods if there is any defect in the work purchased. If there has been no notification within 7 days of receipt of the work, it will be deemed that the purchaser has accepted the goods upon delivery.

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